# Aligning with the Coordinated Entry System to Best Serve Survivors

DV-HS Coalition Community Connection Summit August 8, 2019



### Panelist

- Amy Goldman
  - Director of Legal Services; Community Legal Aid of SoCal
- Ed Gonzales
  - Director of Veteran & Housing Programs; 1736FCC
- Jessica Reed
  - CoC Manager; LAHSA
- Kimberly Perkins
  - DV Regional Coordinator; Valley Oasis
- Koube Ngaaje
  - Executive Director; District Alliance for Safe Housing
- Meghan Carton
  - Deputy Director; District Alliance for Safe Housing
- Susan Kolkowicz
  - DVHSC

- Background for the Alignment Process
- Update on Current Efforts
- Examine New Co-Located Positions
- Explore How to Improve Services for Survivors

### Background: Notable Achievements

Implementation of DV/IPV RRH Pilot and Learning Community	<ul> <li>Initially a \$1 million pilot projected to serve 88 households</li> <li>Since October 2017, 125 households assisted</li> </ul>
Improved data collection through Point-in-Time Count demographic survey	<ul> <li>Able to identify people experiencing homelessness due to fleeing DV</li> <li>Survey also included questions to identify survivors of human trafficking</li> </ul>
Increased resources for DV housing supports and coordination across the county	<ul> <li>Measure H funding opportunities for Bridge Housing, RRH, and training</li> <li>DV SPA coordination led by LAHSA's DV CES Coordinator</li> <li>\$5 million in new CoC funding for DV programming and systems alignment</li> </ul>
Strong partnership with the DVHSC (led by Downtown Women's Center and Rainbow Services)	<ul> <li>Co-sponsored the first ever summit on DV and homelessness in LA in 2017</li> <li>Survivor Focus Group Report and Recommendations</li> </ul>

## **Current Efforts**

#### • Implementation of DV/IPV RRH Pilot and Learning Community

• Supporting agencies through implementation, including inviting the California Office of Emergency Services DV Housing First agencies to participate in the learning community to share promising practices for DV RRH model.

#### • Development of VAWA Emergency Transfer Plan (ETP)

• Working with national consultants to develop and implement ETP per the CoC's policy *Housing Protections Under the Violence Against Women Act in the Los Angeles CoC.* 

#### • CES Policy Development and Implementation

- Finalizing CES Operations Manual to support alignment procedures for DV survivors through access, assessment, prioritization, and matching phases.
- Secure matching process to connect confidential participants to permanent housing resources.

### **Future Initiatives**

New Programming	<ul> <li>Implementation of CoC-funded DV TH-RRH Program</li> <li>\$4 million in funding to create 177 RRH slots and 15 TH beds</li> </ul>
System Infrastructure	<ul> <li>Implementation of DV CES alignment efforts</li> <li>\$1 million in funding to hire 8 SPA-based DV housing navigators/mobile case managers, DV data analyst, and DV manager</li> <li>Develop secure comparable database for DV survivors</li> </ul>
ETP Implementation	<ul> <li>Phased implementation beginning with CoC-funded permanent housing, including robust training</li> </ul>
Evaluations of DV/IPV RRH Pilot & CES Triage Tool	<ul> <li>Goal: to use evaluation results to best inform future program design and implementation</li> <li>Goal: to partner with researchers to learn tool's ability to capture full scope of vulnerabilities for all populations (including DV)</li> </ul>



#### **Please submit questions to:**

#### Cristina Cortes, DV CES Coordinator at ccortes@lahsa.org